





Centre for

The OurCare study surveyed a diverse group of more than 9,000 people across Canada (Sept-Oct 2022) about their care experiences and what's important to them when it comes to family doctor care. Here's some of what we learned about:

What's most important to patients?



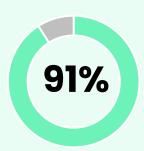


98% of Canadians feel it is important that everyone have access to a family doctor, NP or team of health professionals that they can see regularly.

What patients value most about their family doctor or nurse practitioner:



They know me as a person and consider all the factors that affect my health



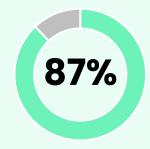
They make it easy for me to get care during the day



They are able to provide most of my care



They coordinate the care I get from multiple places



They stand up for me



88% think it is important that their family doctor or NP work close to their home.

People also wanted better access to their own records:

75%

of Canadians think it is important to have online access to their health information 93%

think it is important to have one personal health record which all health professionals who care for them in the province can use

Data presented includes respondents who said that the attribute was either fairly or very important