

The OurCare study surveyed a diverse group of more than 9,000 people across Canada (Sept-Oct 2022) about their care experiences and what's important to them when it comes to family doctor care. Here's some of what we learned about:

Access to Primary Care in Canada

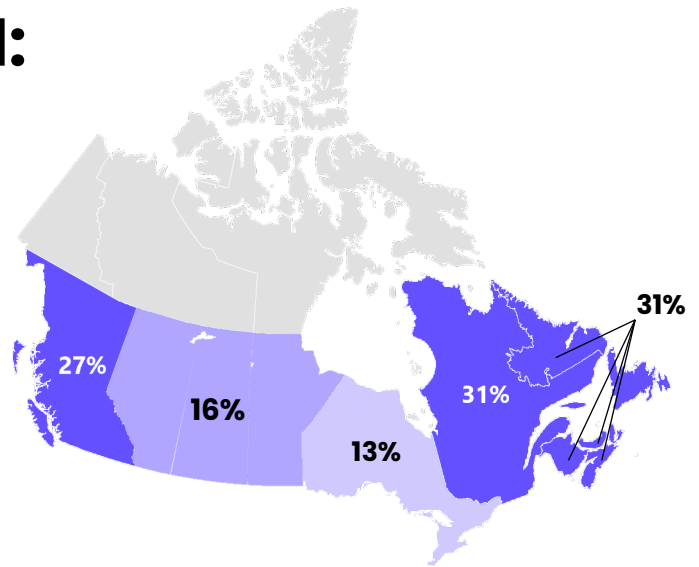
More than **6.5 million adults** in Canada don't have a regular family doctor or NP – that's more than **1 in 5 adults**.



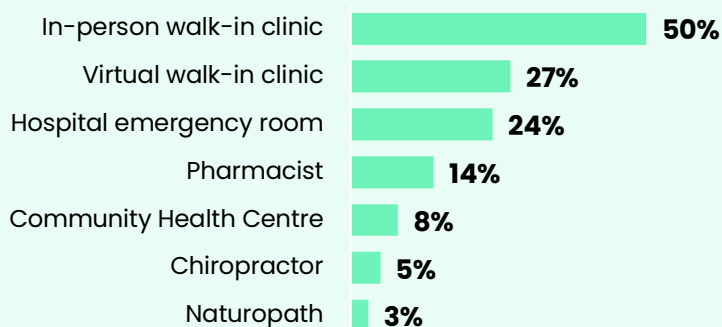
What the survey found:

22% of people in Canada age 18+ do not have a family doctor or nurse practitioner (NP) who they see regularly for care.

- » **More people in Québec, British Columbia, and the Atlantic region reported not having a family doctor compared with people in Ontario and the prairie region.**



Where people without a family doctor or NP are seeking care that is not urgent*:



*The question asked about the last time someone sought care for a health problem that was worrisome but not urgent. People could select more than one response.

21% of those without a primary care provider said they had to pay a fee when they had a health issue and sought care and **80%** said the fee was for the appointment itself.

More research is needed to understand what services people are being charged for.